

Brief on Indirect Tax Ombudsman

The Government of India has created 7 posts of Indirect Tax Ombudsman at 7 stations, namely, Delhi, Mumbai, Chennai, Kolkata, Bengaluru, Ahmedabad and Lucknow under the Indirect Tax Ombudsman Guidelines, 2011.

If citizens have complaints and field officers don't respond to their grievances, citizen could approach jurisdictional Indirect Tax Ombudsman in terms of Indirect Tax Ombudsman guidelines 2011. Seven Ombudsman offices are located as below. Details of office of the Ombudsman are available on website www.cbec.gov.in.

S.No.	Location	Territorial Jurisdiction
1.	Delhi	NCT, Himachal Pradesh, Punjab, Haryana, Chandigarh, Jammu & Kashmir,
2.	Mumbai	Maharashtra and Goa
3.	Chennai	Tamil Nadu, Puducherry, Andhra Pradesh
4.	Kolkata	West Bangal, Bihar, Orissa, North Eastern States, Jharkhand, Andaman & Nicobar Islands.
5.	Bangaluru	Karnataka, Kerala, Lakshadweep
6.	Ahmedabad	Gujrat, Rajasthan, Daman & Diu, Dadra & Nagar Haveli.
7.	Lucknow	Uttar Pradesh, Utrakhand, Madhy Pradesh, Chattisgarh.

Addresses of Indirect Tax Ombudsman office

S. No.	Location	Address
1.	Delhi	The Indirect Tax Ombudsman, New Delhi Room No. 580, 5 th Floor, Hotel Samrat, Chanakyapuri, New Delhi – 110 021. Ph. No. 011-24672751/24102819, Fax: 011-24672751
2.	Chennai	O/o Indirect Tax Ombudsman, Chennai 26/1, Mahathma Gandhi Road, Nungambakkam, Chennai – 600 034 E-mail id: inditaxommanchn@nic.in
3.	Mumbai	O/o Indirect Tax Ombudsman, Mumbai Utpad Shulk Bhavan, Plot No. C-24, Sector – E, Bandra-Kurla Complex, Bandra (East) Mumbai – 400 051 Phone No. 022-26572822. E-mail id: ombudsman-mum@nic.in
4.	Lucknow	O/o Indirect Tax Ombudsman 7-A, Ashok Marg, Lucknow Phone No. 0522-2233053 E-mail id: ombudsmanluck@gmail.com
5.	Bangalore	O/o Indirect Tax Ombudsman 7 th Floor, 'A' Wing, Kendriya Sadan, Koramangala, Bangalore – 560 034. Phone No. 080-25522358, Fax – 080-25539506 E-mail id: ombudsman.indt.blr@gmail.com

